



air conditioning service

24hrs a day, 7 days a week building management systems

design & installation retrofits, upgrades & repairs

preventative maintenance

03rd May 2017

Quality Policy

Commitment to our Clients

Air Control Australia provides air-conditioning service, repairs, installation, maintenance, building management control systems and associated services to all commercial infrastructure in all types of properties.

Our company is dedicated to providing the highest level of customer service and productivity as set out in ISO 9001:2015 along side contracted conditions and agreed customer expectations.

Air Control Australia maintain a high level of customer service by regularly seeking feedback from our customers to review and establish ways to continually improve our customer service delivery.

Our company and customers expectations shall be achieved through the establishment, communication and regular review of business objectives.

We will continually select and train our personnel to ensure that the company is committed to complying with industry requirements, government and regulatory bodies and customer service is translated into practice and continually improves the effectiveness of the business management system.

We will work in partnership with our customers, field operator's, staff and management to ensure that our customers have total confidence in our ability to achieve the level of satisfaction required to meet their expectations.

We continue to conduct our business as a responsible and ethical member of the community. We believe this is fundamental to our long-term success.

Luke Vandersluis
Director – Business Development

Anthony Zisis
Director - Operations